

## Unemployment information for contacting legislators and Florida REALTORS® legal hotline assistance



### Florida COVID-19 Pandemic Unemployment Assistance Program

Many of the individuals that were deemed ineligible for state benefits may now be eligible for federal benefits through the federal Pandemic Unemployment Assistance (PUA) program. Applicants should utilize the following criteria when applying for federal PUA:

If you submitted an unemployment application on or before April 4, [YOU NEED TO APPLY AGAIN](#). If you submitted an application on or after April 5, you DO NOT need to reapply. In both cases, **you will not get access to the PUA application until the state unemployment office has processed your state benefits application and denied your state benefits**. Only then will access to the PUA application appear in the CONNECT system. Unemployed Floridians who have not yet applied for any benefit should apply at [www.FloridaJobs.org](http://www.FloridaJobs.org) and will be considered for all existing programs, including the federal PUA. After you're denied state benefits, you will either receive a notification within the system to apply for PUA benefits, or DEO will contact you directly with instructions. Once that happens, you will be able to follow the step-by-step guide to complete and submit your PUA application. Confused? [A DEO flowchart](#) helps explain the process.

#### Are you still having trouble filing for unemployment assistance?

Since the State Legislature has oversight over the Florida Department of Economic Opportunity, your State Legislator may be able to assist. Contact your State Legislator via telephone or e-mail. You can find your state legislator by going to: <https://www.myfloridahouse.gov/Sections/Representatives/myrepresentative.aspx>

Whether you are applying for either type of unemployment/re-employment assistance (state or federal), be prepared to provide your legislator's staff members with the following information:

- First and last name;
- Date of Birth;
- Last four digits of your Social Security Number;
- Telephone Number;
- E-mail Address; and
- A quick note about the issue you are experiencing. For example, PIN resent, identity verification, locked out of your account; cannot claim your weeks, etc.
- If you have applied for Reemployment Assistance online at [www.FloridaJobs.org](http://www.FloridaJobs.org), include your Claimant ID number

#### Florida Legal Hotline PUA Assistance

As a member benefit, the Florida REALTORS® Legal Hotline is there to answer your PUA application questions for FREE.

Call: 407-438-1409  
Hours: 9 a.m. to 4:45 p.m., Monday through Friday

Disclaimer – This information is being provided to assist Realtors and Brokers with timely and distilled information on complex, very recent developments that may still change or be clarified. PRO/CPRO makes no representation as to the completeness or accuracy of the information. Revised 05/15/2020.